



Family Walk-in Center

The McNabb Center's new Family Walk-in Center provides crisis services to children in need. Families can access acute outpatient assessment and treatment services for immediate support to de-escalate and divert from other placements outside of the child's natural environment. The Family Walk-in Center is open seven days a week from 8 a.m. — 8 p.m. In addition, 24/7 wrap around on call support is available.

AVAILABLE SERVICES

- Assessment and evaluation
- Outpatient therapy
- Intensive crisis case management
- Medication services

CONTACT

5645 Merchants Center Blvd.
Knoxville, TN 37912
(865) 257-9982

Open from 8 a.m. - 8 p.m.
7-days a week
24/7 wrap around on-call support

ELIGIBILITY REQUIREMENTS

- Child must qualify for a mental health diagnosis
- Child is under the age of 18
- No insurance needed

The Family Walk-in Center staff can perform mental health assessments to refer children to services and provide short-term outpatient therapy, medication services or intensive case management for up to 6-8 weeks. After the treatment period, children and families will be referred to the most appropriate level of ongoing care.